

Business Aims



Provide customers with a High Standard Service whilst in the pursuit of excellence in all that we do.

The following corporate objectives are the main ways that we are trying to carry out our Business Aims.

Continue to fulfil our duties as required by current legislation so far as reasonably practicable.

- *To maintain an effective and efficient Safety management system meeting third party accreditations (CHAS & Construction Line, FCS, ISO14001, IS9001)*

To put the needs and satisfaction of clients at the heart of our activities

5 Golden Rules

- 1) *Always be well presented*
- 2) *Always be polite and professional*
- 3) *Always do what you say you are going to do*
- 4) *Always produce quality work every time*
- 5) *Always Remember, every move made costs money*

We aim to develop employees to achieve better skills and knowledge.

- *We look after our staff & offer them effective training to meet their needs at work*
- *Identify & develop individual skills, knowledge & abilities*
- *Key training evaluation*

Continue to provide a high standard of service & workmanship to our clients

- *Employ competent people*
- *Contract Performance Evaluation*

We have a policy of continuing improvements & developments

- *To invest in our people as our most important asset*
- *To actively promote our policy of equal opportunity to all*
- *We work to make sure everyone is respected and treated equally*

We make sure we do things well for the avoidance of loss

Overall Goals

Legally Compliant Business

Customer Satisfaction

Zero Accidents

Trained workforce